TRANSCRIPTION: Why are you passionate about patient safety? 0:07:01

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I started my career as a nurse, and from the very day that I started and my mother said to me, You treat every patient who's in that bed like they are your mother or your grandmother or your child, and you look after them like they would be your very own.

And so that just set the course for me about keeping people safe, about caring about them, so I've had tremendous passion for patient safety.

I've seen when things go very well and I've seen when things go very wrong in my career, a

I have

many reasons to be passionate about patient safety, and they include my experience as a nurse, which unfortunately involved hurting a patient, something that will always stay in my mind.

It also includes having family members experience unsafe care and suffering the consequences of \boldsymbol{t}

And unfortunately, my anesthesiologist had left the O.R.

I am passionate about patient safety because I know there's patients harmed in the system every day, and my son was one of those harmed.

He died as a result of medical error in 2002, and so I'm very passionate to ensure that no other patients and families go through what we have gone through.

I'm passionate about patient safety, most importantly, because I had an event that happened in our family, and so that's sort of what triggered everything with the passing of my daughter, Mattea.

It was a big eye opener to actually see how important it is and how when patients are engaged, how it can help the system and help make patients safer within the system, so then they receive safe care.

My son's story creates my passion for sure, because I think when you have something like that happen, well, for me, I had a choice that you stay angry because of Dan's passing or you decide to help out.

And I chose the second one, so he's my passion for sure.

I'm passionate about patient safety for the same reason that most people are doing this kind of work: It's usually because you've either experienced a bad event yourself in health care or somebody that you love has experienced that event.

And what happens with human beings is once they have gotten over the anger, grief, what ever, what they want to see is that it doesn't happen to anybody else.

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